

# Safer City Partnership Strategic Plan 2019-22



**Our vision** is that the Square Mile remains a safe place for people to **live, learn, work and visit**.

**Who we are:** The Safer City Partnership brings together representatives from both the statutory and non-statutory partners who have the responsibility and authority to contribute to keeping the Square Mile safe.

### Our Outcomes

Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism	People are safe from violent crime and any violence against the person	People and businesses are protected from theft and fraud/acquisitive crime	Anti-Social Behaviour is tackled and responded to effectively	People are safe and feel safe in the Night-time economy
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### Our Activities

<ul style="list-style-type: none"> <li>• Deliver Prevent as part of the Counter Terrorism Strategy.</li> <li>• Engage with the resident community to build on existing work and build confidence in Prevent in the Square Mile.</li> <li>• Engage with the business community in helping us deliver Prevent.</li> </ul>	<ul style="list-style-type: none"> <li>• Support pan-London action to reduce violent crime.</li> <li>• Engage with our communities to raise awareness of hate crime and how to report it and support available.</li> <li>• Increase understanding of the issues around exploitation, domestic abuse, crimes against the person and how to access support and help.</li> </ul>	<ul style="list-style-type: none"> <li>• Maintain the City's reputation as the world's leading financial centre protected from the impact of acquisitive crime.</li> <li>• Reduce acquisitive crime.</li> <li>• Protect our residents and businesses from on-line fraud and raise awareness around associated risks.</li> </ul>	<ul style="list-style-type: none"> <li>• Proactive response to issues and underlying factors that contribute to nuisance behaviour or offending.</li> <li>• Clear paths are available for victims and perpetrators to access services for, early intervention and prevention.</li> <li>• Victims and perpetrators know where and how to get support and advice.</li> </ul>	<ul style="list-style-type: none"> <li>• Work to understand the nature and scope of the Night-time economy and its associated problems by developing new approaches to address emerging issues.</li> <li>• Promote the Safety Thirst scheme, seasonal campaigns and other initiatives to support community safety and reduce alcohol related harms.</li> </ul>
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This strategy will support the aims set out in the Corporate Plan by contributing to a flourishing society and will be a key mechanism for delivering Outcome 1 – People are safe and feel safe. This strategy will also contribute to and support Outcome 4 and 6.

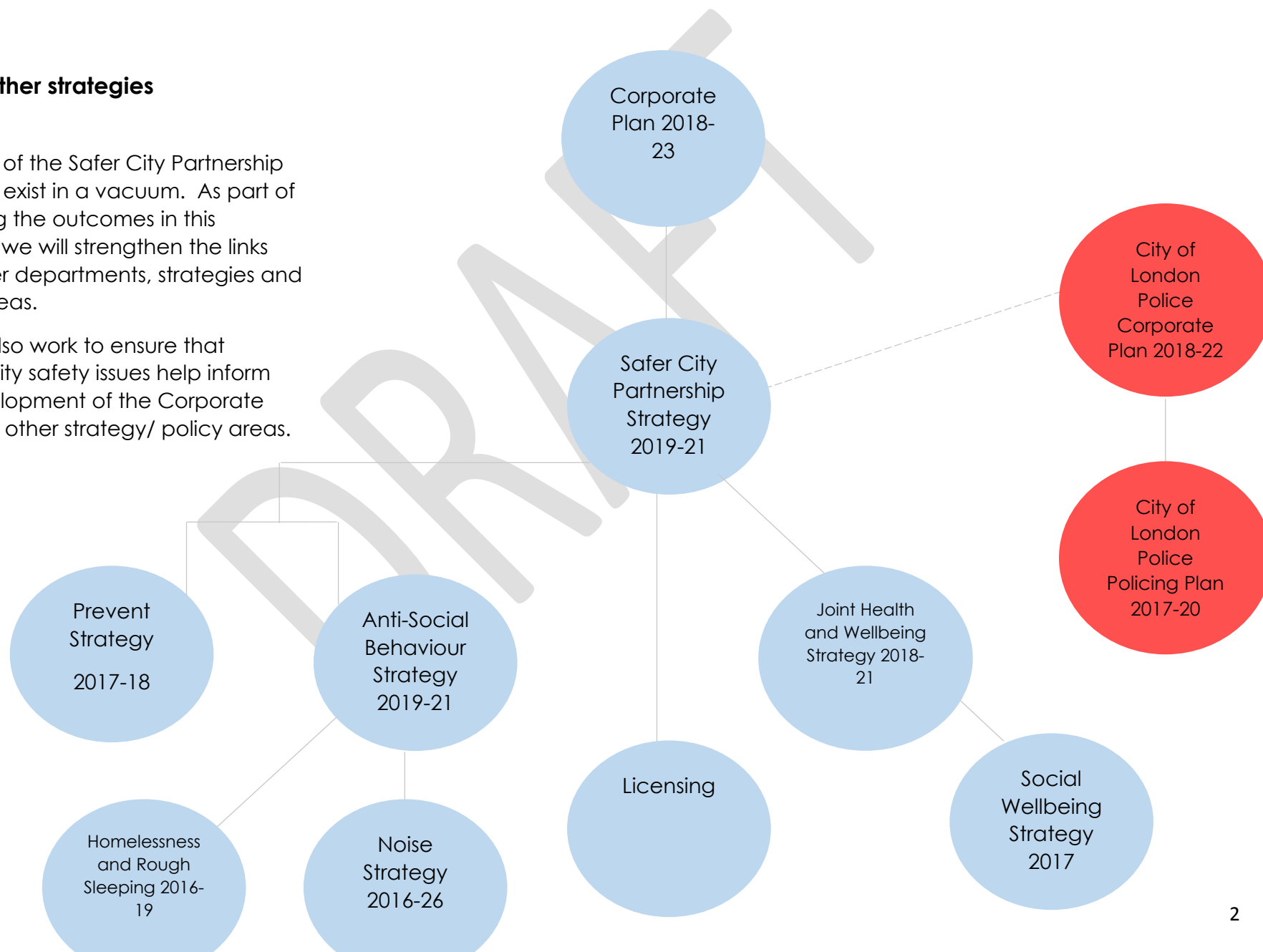
### Our success measures

We will measure our progress in delivering this strategy through monitoring the performance of each outcome, drawing on key data across the partnership.

## Link to other strategies

The work of the Safer City Partnership does not exist in a vacuum. As part of delivering the outcomes in this strategy, we will strengthen the links with other departments, strategies and policy areas.

We will also work to ensure that community safety issues help inform the development of the Corporate Plan and other strategy/ policy areas.



Welcome to the Safer City Partnership Plan for 2019-22. This strategy highlights our ambitions for the coming three years in terms of reducing crime, and anti-social behaviour and concerns of these that negatively impact upon our communities.

**Our vision** is that the Square Mile remains a **safe place** for people to **live, learn, work and visit**. The Plan outlines the main areas of activity for the Safer City Partnership.

The Safer City Partnership has a lead role in reducing crime and other harms in the Square Mile. It achieves this by harnessing the collective efforts and resources of its constituent partner agencies. This strategy represents a commitment by all the partners to work together to achieve our vision in the Square Mile. Reducing crime and other harms cannot be done in isolation, it is not only about effective policing but requires an understanding of the bigger picture of all the underlying issues that contribute to crime and other harms.

By working as a partnership, we ensure we have the right organisations engaged at the right level to help make a difference in the Square Mile. The partnership is a dynamic body for strategic development and delivery, ensuring the greatest impact.

The City of London remains the world's leading international financial and business centre. Historically the Square Mile experiences low levels of crime, disorder and anti-social behaviour but recent times have seen crime increase both nationally and locally. We are committed to ensuring our ability to adapt and respond to new challenges that may emerge, thus protecting the communities we serve. We are committed to building and maintaining safer and stronger communities through identifying and tackling issues which present the most serious threats to our communities. The strategy highlights opportunities for joint working across the Square Mile and reflects the desire of partnership members to work together when faced with fresh challenges, emerging issues and changing priorities.

We also recognise the significance of identifying and responding to the underlying, and often cross-cutting theme, of vulnerability. It is important that we have strong engagement with other partnerships and boards to continue the work already done to develop a joint response to vulnerability.

The strategy will be reviewed on an annual basis to ensure that it remains current and reflective of the concerns of local people and emerging threats. This strategy does not stand alone. It aligns to the City of London Corporate Plan for 2018-23 and will be a key mechanism for delivering the aims of the Plan of contributing to a flourishing society, shaping outstanding environments and supporting a thriving economy, and 3 of the 12 outcomes that are listed as part of these aims. It will also support the City of London's Police mission to protect the UK from economic crime and maintain the City of London as one of the safest places in the country.

## Community Safety Partnerships:

The Safer City Partnership (SCP) is the Community Safety Partnership for the City of London. Community Safety Partnerships were established under the Crime and Disorder Act 1998. Section 5 of the Crime and Disorder Act 1998 places a statutory responsibility on the Police and Local Authority, to formulate a strategy to reduce crime and disorder within their areas. The section also places a legal obligation on other organisations, such as Probation and Health Authorities, to engage and co-operate in this strategy.

### The right people around the table

Who we are: The Safer City Partnership involves representation from the following partners:

- The City of London Corporation\*
- The City of London Police\*
- London Fire Brigade\*
- London Probation Trust\*
- Clinical Commissioning Group\*
- HM Court Service
- British Transport Police
- Transport for London
- The Guinness Partnership (our only social housing provider)
- City of London Crime Prevention Association
- Residents' representatives
- Business representatives
- Voluntary Sector representative

\* The partners marked with an asterisk are the statutory partners of the Safer City Partnership under the Crime and Disorder Act 1998. Collectively they are responsible for delivering the ambitions set out in this plan. The partnership also benefits from representation from other partners that allows us to deliver across the breadth of our agenda without diminishing our strategic focus.

We work hard to ensure we have the right representation and will continue to review membership to guarantee we have the best knowledge, expertise and resources available.

### Partnership Development

Improving how the City of London Corporation and City of London Police work together will inevitably influence the ways we operate and deliver community safety related services. For example, the imminent establishment of a Joint Contact and Control Room, where all calls from the public, whether it be a police or a local authority issue, will provide a significant opportunity to deliver co-ordinated responses to crime and anti-social behaviour as well as improving the customer experience.

The establishment of the Serious and Organised Crime Group as a sub-group of the Safer City Partnership ensures that we make the best use of the wide range of intelligence alongside the full range of civil and criminal enforcement powers to tackle those who pose a threat to our citizens, communities and businesses.

Partnership groups looking at specific areas

### **Outcomes for 2019-21:**

The Safer City Partnership Strategy Group has agreed the following outcomes for 2019-21. These have been developed in consultation with our partners and communities and are also informed by the data we hold, national priorities and key documents such as the City of London Police's Strategic Assessment.

- **Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism**
- **People are safe from violent crime and violence against the person**
- **People and businesses are protected from theft and fraud/acquisitive crime**
- **Anti-Social Behaviour is tackled and responded to effectively**
- **People are safe and feel safe in the Night-time economy**

Our outcomes highlight the future state we aspire to achieve and will drive forward our activities.

### **Our cross-cutting themes:**

A key aim of the Community Safety Partnership is to ensure that vulnerability is a strong cross-cutting theme across our community safety outcomes. We recognise that some individuals are more at risk than others and may also be at risk across several of our priority areas.

The following areas have been identified as requiring additional attention:

- Suicide Prevention
- Violence against Women and Girls (VAWG)
- Sexual Abuse & Child Sexual Exploitation
- Cyber-crime & Fraud (particularly vulnerable groups and the elderly)
- Hate Crime
- Offender management
- Anti-Social Behaviour
- Mental Health

In reviewing our outcomes over the coming year, we will ensure that issues of vulnerability are fully taken account of in our work.

### **Information sharing and E-CINS**

Information sharing is fundamental to achieving all of this so we will review and monitor our information sharing agreements regularly to see how effective we are as a partnership at sharing information.

This will include the implementation and effective use of E-CINS. E-CINS is a secure, encrypted, information sharing system where all partners are able to share information and actions allowing them to build a clear picture of problems they face and who is reacting to them. This system is in use with many local authorities, including many of the City's neighbours and the partnership will be using the system to work with them in the future.

## **Measuring our performance and overseeing our resources**

We are committed to ensuring that we have an impact on our outcomes in the Square Mile. We will continue to closely monitor performance across a range of measures, through qualitative and quantitative measures, which will also be reported quarterly to the Safer City Partnership Group through a dashboard document with a RAG rating. This will allow the group to meet our priorities, ensure we are on track and hold other agencies and members to account. The SCP group will have oversight of the collective performance of the partnership and will establish governance arrangements to ensure that the right delivery groups are in place to drive the delivery of the respective objectives in this strategy, with each group being accountable to the group.

## **What we achieved in 2017/18**

The Safer City Partnership has a strong track record of achievement which we are very proud of.

The SCP's provided a vital strategic and collaborative platform for different organisations to work together to keep the City safe and reduce crime. Where specific problems have been identified the SCP has played a significant role in tackling them.

## The Square Mile at a glance

- The Square Mile is both the historical and the geographical heart of the capital. This unique demographic area is bordered by seven other London boroughs.
- The City of London remains the world's leading international financial and business centre and is a rapidly changing and growing place. It is a City where ancient traditions are observed yet sit comfortably alongside modern business practices.
- The City has an established and expanding vibrant night-time economy, with more people than ever visiting bars, clubs and restaurants after work and at weekends. A major tourist destination and cultural hub, it is an exciting place to live, work and visit.

### Business v Resident

The Square Mile is home to the 'City' – the financial and commercial heart of the UK welcoming 483,000 workers into the City. This number equates to 9% of London's total workforce and is expected to rise rapidly. City workers tend to be aged 20-50 with a higher proportion of men.

The Square Mile also attracts a large number of visitors each year, welcoming over 10 million, due to its high number of iconic landmarks such as St Paul's Cathedral. With major improvements to transport infrastructure such as the Elizabeth line these numbers are expected to increase rapidly.

In contrast there are approximately 7,500 residents living in the Square Mile and around only 10% of households have children. Our community is diverse, comprising of a varied range of ethnicities and religious faiths.

### Rough Sleeping

Over the last few years, the number of rough sleepers seen in the capital has increased. The Square Mile has the sixth highest number of rough sleepers in London, with around 20 sleeping on the streets each night. This group tends to be male and are often vulnerable to a range of problems including substance misuse, physical and mental illness, crime and premature death.

### Night-time economy

The City has become a popular destination for a night out and opportunity to socialise. It has a high concentration of venues providing alcohol and tube stations offering 24-hour services. The City is proactive in its measures to reduce the harms that can be associated with a thriving night-time economy. An effective licensing partnership provides early warnings of problems emerging and developed a popular award programme for well managed venues.

## Community at the heart



The Safer City Partnership recognises the value of engaging members of the resident and business community in the Square Mile. Community engagement is an important tool to ensure that the activities of the Partnership reflect and respond to the concerns of those working and living in the City. It is also a live vehicle for ensuring the Partnership Members are **accountable** and **transparent** to the community, particularly those 'harder to reach' communities, and results in a society that feels involved and valued.

Through community engagement we will address issues and strengthen cohesion – coming together to challenge hate, prejudice and extremism. We are confident that through working together we can continue to ensure the Square Mile remains a world leading place to live, work and visit.

### **Community engagement channels**

A range of community engagement methods will continue to be used throughout the strategy, ensuring that all partners and sectors of the community are involved. These will include a range of campaign materials and activity, web-based communications and surveys and an annual residents meeting in line with our statutory duty.

Throughout the last year we have engaged with our communities through surgeries with the police, resident drop in sessions and coffee mornings on our estates. We plan to increase this activity over the course of this strategy. London Fire Brigade at Dowgate also engage through community events, London marathon, Lord Mayors children's party and public awareness campaigns along with their home fire safety visits they carry out for the City's residents. A 'Community engagement' shared calendar has also been created to support the work of engaging with the community and improve partnership working.

As already mentioned, almost half a million people come into the City each day to work. Engaging with employers represents an important opportunity to raise awareness of a range of crime and safety issues, as well as health risks linked to alcohol and drug use.

### **Business engagement**

The City of London Crime Prevention Association (CPA) is a vital mechanism for engaging with the business community in the Square Mile. With over 300 members, primarily from the financial and business sectors within the City of London and other security communities around London, the CPA offers the opportunity for the public and private sector to thrive side by side.

Their strong working relationship with the City of London Police, Metropolitan Police Service, British Transport Police and the National Police Chiefs Council offers opportunities for partnership working and knowledge sharing. The CPA holds eleven formal meetings per year, with an average attendance of around 120 offering a range of high-level updates from the City of London Police on crime and counter terrorism issues and crime prevention advice including topical issues such as modern slavery and cyber-crime. The CPA have been instrumental in the start-up and

development of Project Griffin, CSSC (Cross-Sector Safety and Security Communications) and the Building Accreditation Scheme.

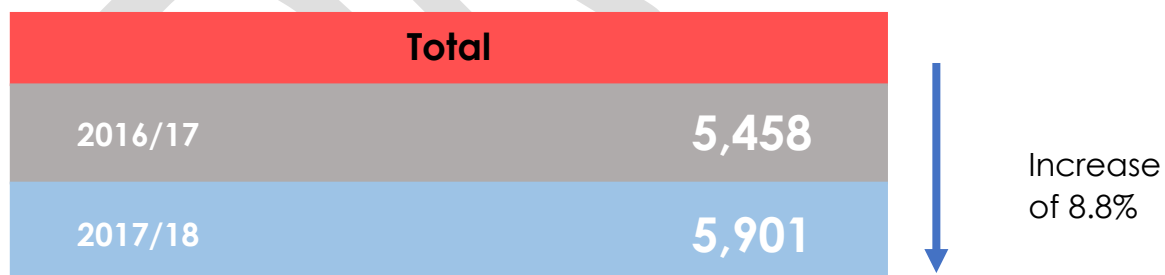
For more info on the CPA please contact [admin@cityoflondoncpa.org.uk](mailto:admin@cityoflondoncpa.org.uk)

Business Healthy is a programme, delivered by the City of London's Public Health Team, that engages with City employers of all sizes and across all sectors to support them to improve the health and wellbeing of their staff. It operates a network for Human Resource leads within the local business community. It is working with the Safer city Partnership to help address specific issues including alcohol and drug related problems.

### **Crime and Disorder**

Crime and disorder remain low in the Square Mile compared to our neighbouring boroughs. However, after a number of years where overall crime fell the last two years has witnessed an increase. This is clearly disappointing, and the Safer City Partnership will respond by seeking to maximise the benefits of joint working in preventing crime. However, the increase in the City does need to be set in the context of its growing day time population, its increasing popularity in the night-time economy and the significant growth in its hotel sector. There is no room for complacency, but the City of London remains a low crime area where it is safe to live, work, visit and socialise.

Reported crime in the City of London increased in 2017/2018, in line with the trend seen across the UK.



\*City of London Police Annual Report 2018

	2016/16	2017/18
Violence with injury	382	384
Violence without injury	350	410
Rape	10	27
Other Sexual Offences	51	74
Robbery of personal property	26	66
Robbery of business property	2	7
Burglary – Residential	14	14
Burglary – Business/Community	237	272
Theft of a motor vehicle	73	75
Theft from a motor vehicle	90	114
Bicycle theft	373	371
Theft from a person	467	614
Shoplifting	726	738
All other theft offences	1506	1515
Arson	3	4
Criminal damage	220	251
Drug trafficking	87	75
Drug possession	244	251
Public disorder	222	282
Possession of weapons offences	43	60
Miscellaneous crimes against society	177	126
Stalking and harassment	130	155

(POTENTIAL BEING

Police only to crime and

TO UPDATE EXPLORED)

data refers reported is therefore

a partial picture of community safety in the City albeit a very important part. Other sources of data for example around noise complaints, anti-social behaviour and information from our communities will help us build up a more complete picture of what is happening in the City.

Homicide	1	2
Death or serious injury unlawful driving	1	1

**(POTENTIAL TO ADD IN DRINK AND DRUG DRIVING BEING EXPLORED)**

\* City of London Police Annual Report 2018

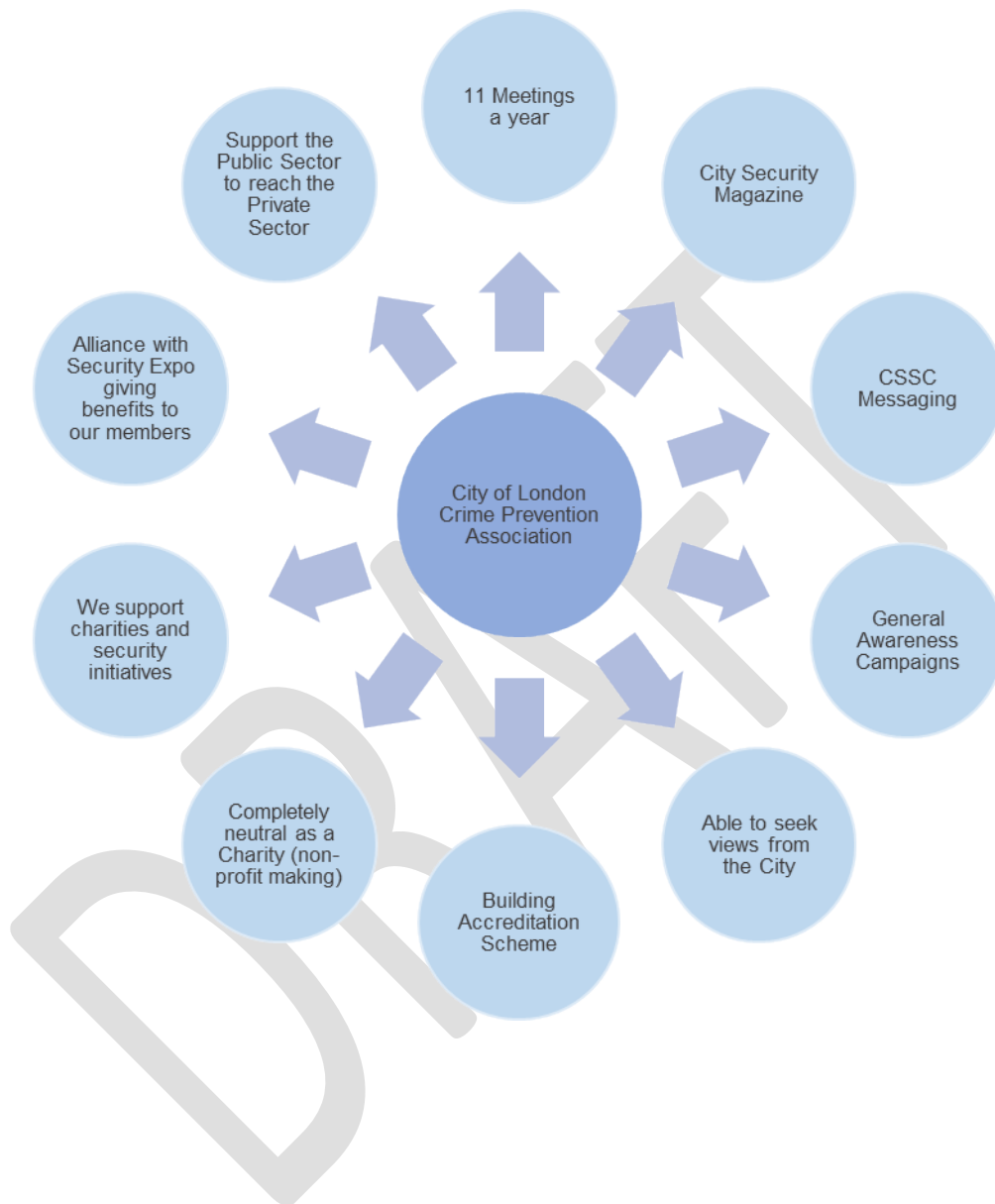
**2017/18 crime data**

Two victims of the London Bridge/Borough Market terrorist incident in June 2017 died on London Bridge, within the City of London, and therefore appear in our homicide figures.

The increase in reports of rape and other sexual offences for 2017/2018 is attributed to the City of London Police receiving the highest number of historic rapes reported in the last 10 years. This crime has also achieved significant media attention in the past year, leading to awareness of the offence and subsequent historic reporting. Additionally, a variety of different campaigns on sexual consent may also have led to an increase in crime reports.

The SCP continue to work closely with the Metropolitan Police Service (MPS) and British Transport Police to tackle knife crime and other crimes of violence with injury.

Work to deter and disrupt moped-enabled crime, including thefts of personal property, continues with colleagues in the MPS.



\*The City of London Crime Prevention Association breakdown

## Outcome 1:

Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism.

### Why this outcome?

We will continue to deliver Prevent as part of the Counter Terrorism Strategy. Prevent is about safeguarding people and communities from the threat of radicalisation and terrorism. It seeks to protect vulnerable individuals from being drawn into terrorist related activity and also includes work that seeks to reassure communities and disrupt extremist groups.

The Counter-Terrorism and Security Act (2015) places a duty on the City of London Corporation and other public bodies to have '*due regard to the need to prevent people from being drawn into terrorism*'.

The National Prevent Strategy outlines three strands to an effective local response.

- Ideology: challenging radical ideology and disrupting the ability of extremist groups to promote it;
- Supporting Vulnerable Victims: building upon existing multi-agency and safeguarding frameworks to identify and support people at risk of radicalisation;

- Working with other sectors: cooperating with those working in education, faith, health, criminal justice and voluntary sector settings to ensure there are no ungoverned spaces in which extremism is allowed to flourish unchallenged.

While the City of London is designated as a **non-priority area** by the Government, we are committed to helping protect our communities. The Prevent strategy sets out how we support and identify concerns within our resident community as well as supporting City employers. It sets out in detail our approach and planned activity for the year ahead. [\[link\]](#)

### **Delivering this outcome**

#### ***We will work to engage and support City of London Corporation staff to deliver the Prevent duty***

We will continue to provide face to face 'Workshops Raising Awareness of Prevent' (WRAP sessions for staff with bespoke sessions provided where appropriate). In addition, we have launched our e-learning module so that all staff can access WRAP training or refresh their understanding. This will help ensure that there is an accurate understanding of Prevent and its referral process, known as Channel, and how this fits alongside other safeguarding approaches to protect vulnerable people.

#### ***We will engage with our resident community***

We recognise the importance of engaging with the local community groups as they can be invaluable in providing a wealth of knowledge and expertise. We can also gain an insight and learn to understand the most effective messages and approaches to take.

Building on existing work we will boost understanding and build confidence in how Prevent operates in the City of London. This links strongly to other community engagement work and will also support improvements in how we liaise and support our residents during periods of heightened concern or following major incidents. We are committed to supporting and building confidence in our resident community. This work will involve colleagues in the Community Safety Team, City of London Police as well as the City's Housing Department, our Registered Social Landlord and other agencies.

We will also build on the success of the City of London Police and the Community Safety Team in establishing positive relations with external agencies including the voluntary sector and faith communities. We shall develop our communications and forums with external agencies such as schools, universities, health providers, community and faith groups to support those at the risk of radicalisation. We will also improve and strengthen our connections with key partners such as the City of London Health and Wellbeing Board and City Hackney Children Safeguarding Boards to ensure our work is mutually supportive.

#### ***We will engage the business community in helping us deliver Prevent***

We will be applying a carefully tailored approach in our engagement with the business community making full use of networks, such as the City of London Crime Prevention Association and the Livery Companies.

Existing WRAP training materials are, understandably, focussed very much at public services. Our intention is to produce more business-friendly materials and run specific training aimed at those working in the City's private sector. We recognise that need will vary from sector to sector and will work with businesses representatives to produce appropriate materials and tools that can be shared and delivered at scale. We will also be exploring the opportunity to export our Prevent e-module to businesses.

## **Outcome 2:**

People are safe from violent crime and crimes against the person

### **Why this outcome?**

Nationally and across Greater London there has been an increase in violent crime. The City has also witnessed a rise in this category of crime and given the harm to victims and the concerns of our communities this has been identified as a priority for the coming year. We want people to be safe from violent crime. We will continue to work in partnership and be innovative in our approach to tackling crime, targeting hotspots and known offenders. We will also work with our residents, businesses and workers to encourage them to take an active role in crime prevention.

Violence against the person covers a wider variety of offences and incidents. The type of incidents covered range from where a victim may have experienced severe physical or mental harm through to those where there is little or no physical injury but could be emotionally or financially harmed.

The specific crime types include sexual violence and exploitation, domestic abuse and violence (including harmful practice such as Female Genital Mutilation, Honour Based Violence and Forced Marriage), violence with and without injury (the latter includes on-line harassment and internet stalking), child sexual exploitation, trafficking and modern-day slavery and when crime or violence is motivated by hate or prejudice.



Within the City, as in many areas, a significant proportion of our violent offences take place within the context of the Night-time economy and so activities to tackle this problem also link to this outcome.

### **Delivering this outcome**

#### **We will seek to improve our understanding of the nature of violence against the person within the City by undertaking research and using all available data. This will support evidence based and targeted responses**

Working with our partners and external experts we will develop a more comprehensive understanding of the scale and types of violence experienced within the City. For example, not all incidents come to the attention of the police, rather they may come to notice with medical services or be reported to voluntary sector bodies. Therefore, we will continue to work with our local Community and Voluntary Sector services and make best use of resources to ensure we have the best possible understanding of the real nature of violence against the person within the City.

Previous work has provided a good insight into the scope of violence associated with the Night-time economy and excessive alcohol consumption and we will continue to tackle alcohol-related crime through a joined up, partnership approach. While there remain areas for improvement, we are also committed to building up a stronger intelligence picture around other areas, including human trafficking and modern slavery, Child Sexual Exploitation, sexual violence, domestic abuse and vulnerable people. We will use this information to ensure we have appropriate resources and procedures in place and to help inform improved communications with residents, business workers and visitors.

#### **We will work to increase understanding of the issues surrounding Modern slavery, the right channels to raise the issue and access support.**

Modern slavery is an umbrella term, encompassing human trafficking, slavery, servitude and forced labour. The government approach to tackle modern slavery has been heavily shaped by a number of international laws. In March 2015 the Modern Slavery Act 2015 was enacted. The Act includes provisions for local authorities; section 52 places duty on them to identify and refer modern slavery child victims and consenting adult victims through the National Referral Mechanism (NRM).

The agency members of the SCP understand the importance of rising awareness throughout all the agencies in the partnership and our wider communities.

#### **We will train the City of London Corporation, City of London Police, London Fire Brigade, Probation and Health front line staff to look at the signs of exploitation and make the right referrals and reporting.**

We will aim to provide training to all our partners employees, to look and understand the signs of exploitation, as this is a difficult area and there are many types of exploitation. We have a general low number of referrals of this type of abuse and we want to make sure everyone is playing a role against this horrible crime.

**We will engage with our communities to raise awareness of the modern slavery and how we respond in the City.**

We need our communities to be the eyes and ears that helps us prevent and stop crime, therefore we will engage with our resident communities but also our business communities to raise awareness and help people understand the signs in their everyday life.

**We will work to increase understanding of the issues around domestic abuse and how to access help and support**

We will continue to provide training for our partners and City employers to increase awareness of domestic abuse. This will include guidance on how incidents should be handled while also promoting what services are available to help those experiencing domestic abuse. A new jointly funded Domestic Abuse, Vulnerability and Risk Policy Officer post will also allow for key priorities to be identified.

**We will train City of London Corporation front line staff in risk assessment and safety planning for domestic abuse**

Using specialist trainers to ensure City of London staff who come into regular contact with our communities understand the principles and application of risk assessment and safety planning, in the context of domestic abuse, stalking and harassment.

**We will work to support pan-London action to reduce knife crime and response to acid attacks**

Given the rising profile of serious youth violence, particularly knife crime, the SCP works hard to keep the community safe and to support our neighbours in other boroughs. We will work closely with the Metropolitan Police and British Transport Police on high visibility operations, such as Operation Sceptre, to deter and detect those carrying knives, other weapons and acid. Systems will be put in place making it easier for those working in cleansing, housing or security to report knife or weapon finds in a way which will promote an effective response and build our intelligence profile. City of London Police will work to deter those thinking of carrying acid and be equipped to respond to incidents. We will also be running initiatives jointly with Trading Standards, community policing and the police cadets to conduct age-related test purchases for the sale of knives from retailers in the Square Mile, complementing the work being carried out by Trading Standards colleagues in other boroughs.

**We will endeavour to strengthen our understanding and responses to domestic abuse and sexual violence**

We will be embedding third party reporting mechanisms for people who experience domestic abuse or sexual violence to help ensure we can more accurately assess the number of victims and provide appropriate services.

Across key departments, such as Housing, we will ensure staff who witness or have concerns around domestic abuse or sexual violence are aware of reporting processes. There will also be a directory placed on the City website and available in print form of all related services.

***We will engage with our communities and raise awareness of hate crime, how to report it and how to support people experiencing hate incidents***

We will be working internally and externally to raise awareness of hate crime. We will be supporting national campaigns such as National Hate Crime Awareness Week engaging with local residents and workers to stand together against hate crime.

We have produced materials to tell people how to report it and what to do if faced with incidents of hate crime including an e-module.

### **Outcome 3:**

People and businesses are protected from theft and fraud/acquisitive crime

**Why this outcome?**

We want to protect our residents, workers, businesses and visitors from theft and fraud and help protect the City of London's reputation as the world's leading financial centre from the impact of acquisitive crime. Acquisitive crime is another area where the threat is always evolving. Cyber enabled/on-line fraud is now a very major risk to our residents and our business community.

While the City of London Police provides national leadership in this area, we are also working to ensure that those within the Square Mile are equipped to limit the risk this type of crime poses. There are also issues around street robbery, often involving mobile phones.

A significant problem in the City is the theft of bags, phones, computers and other belongings from social hotspots such as cafes, restaurants and bars. There is a clear link to our increasingly popular Night-time economy and activity from this outcome will overlap with that priority area as well as Violence Against the Person (where force or the threat of force is involved). We are also aware that while there have been some notable successes around bicycle theft and motorbike security these are areas requiring ongoing activity.

**Delivering this outcome**

***We will work to protect our residents, City workers and businesses from on-line fraud***

Colleagues from the Department of Communities and Children's Services, City of London Police and the Community Safety Team have worked on developing materials and engaging directly with our residents to help protect them from fraud, including cyber enabled threats. We will continue to develop materials, and utilise our webpages and print literature, to help inform different City communities on how they can protect themselves from on-line fraud. We will also be providing training for front line staff (those who work with vulnerable residents and other groups) to ensure they understand the risks and how to report concerns around such crimes.

Criminals engaged in fraudulent investment businesses target older and vulnerable consumers across the United Kingdom and encourage them to invest money in products that are overpriced, fail to exist or simply fail to deliver the returns that are promised. Often, to give fraudulent investment schemes some credibility, the criminals behind them try and associate themselves with the City of London through the use of prestigious City addresses in their literature or on their websites. Operation Broadway is a partnership initiative between the City's Trading Standards, City of London Police, Action Fraud, HM Revenue and Customs, the Financial Conduct Authority and the Insolvency Service, that has been running since summer 2014.

Operation Broadway continues to be an important response in helping challenge this type of offending. We will continue this work and look to identify particular businesses, for example those involved in mail forwarding who can benefit from support in developing compliance procedures.

***We will utilise various events and forums to provide advice and guidance on how to prevent acquisitive crime from taking place***

We will look to use a wide range of planned and one-off events to meet with our communities. Our libraries and other community settings provide an environment where we can engage with individuals and raise awareness and provide advice.

We will also look to use opportunities in new locations to engage with those who work in the City. This will be in addition to well established activity such as bike frame marking and material to help reduce bag thefts. We will also work to maximise the benefits of working with our business community, for example via the City's Crime Prevention Association and local forums.

***We will help promote the City as a safe place to cycle and walk.***

More and more individuals cycle through the City. Developments like the new Bank junction will encourage this growth. We will continue to support our Road Safety colleagues by promoting personal safety advice around cycling, for both cyclists and pedestrians, alongside improved locking, the use of interior bike bays and secure bike racks.

***We will work to reduce the theft of motorbikes and scooters***

We will continue to carefully monitor this situation and support riders, businesses and other partners to improve security around motorbikes and scooters. The use of stolen scooters to enable theft is a matter of concern and we will work with neighbouring boroughs and London partners to develop more effective responses.

***We will seek to raise awareness of associated risks of cyber enable crime through City of London Police***

City of London Police are the National Policing Lead for Economic Crime due to the nature of the City. The Partnership is therefore committed to helping aid the City of London Police in addressing the challenges of cyber-enabled crime in the City and protecting our residents and businesses.

We will be undertaking public facing work to highlight common and emerging scams. This will have a focus on our more vulnerable residents, but we will also look to protect our growing student population and business community.

***We will work to reduce acquisitive crime within the night-time economy over Christmas and other peak periods***

We will work closely with City of London Police and Licensing colleagues to closely monitor venues experiencing significant problems within their premises. Support will be offered to premises and their clients, including public facing materials and providing bag hangers. There will also be specific operations targeting suspected perpetrators.

Our seasonal campaign will combine advice to the public about looking after themselves and their property. This will provide an opportunity to work closely with public health colleagues and others.

## **Outcome 4:**

Anti-Social Behaviour is tackled and responded to effectively

### **Why this outcome?**

Anti-Social Behaviour (ASB) is a concern to both our residents and those who work in, or visit, the City. We will ensure we respond effectively to behaviour that makes the City a less pleasant place. We acknowledge that Anti-Social Behaviour (ASB) is always changing in nature and to prevent and respond to issues that affect our communities we need a multi-agency strategy that includes all the different partners responsible for the work carried out in the Square Mile.

Our upcoming ASB Strategy will set out how we will respond to challenges and help us maximise cooperation through genuine and equal partnerships and a robust response from individual agencies putting people and communities at the heart of everything we do. While partnership working has been a core component of our working practices for some time now, more than ever we need to increase the scale of joint working with new and existing partners to make the most of our collective assets, strengths and talents.

We are committed to give our communities an efficient and effective response and in order to achieve that we will focus on embedding what works, enable good practice and comprehensive understanding of the use of the new set of tools and powers.

## **Delivering this outcome**

### ***Proactive response to issues and underlying factors that contribute to nuisance behaviour or offending***

#### ***We will work to improve the management of ASB with a greater emphasis on impact of individuals and communities and reduce risk and harm***

The City Community Multi Agency Risk Assessment Conference (CCM) approach developed by the Community Safety Team has led to new ways of working. It has proved effective in helping resolve a number of persistent problems and also provided a vehicle to manage high risk individuals.

Provision of training for all agencies participating in the CCM has enabled a greater understanding of its principles and mechanisms. The implementation of E-CINS will also allow for more effective management and information sharing.

#### ***We will work to ensure injunctions and other enforcement powers are used in appropriate cases***

The Community Safety Team will continue to support different agencies using injunctions and other enforcement powers. Action will continue to support against persistent begging ensuring those individuals in need are offered support to address any underlying issues.

#### ***We will seek to engage with our communities to raise awareness of services available and the legal obligations of different partners tackling ASB***

Materials have been produced and webpages updated to raise awareness of services available for people experiencing ASB as well on how to report it.

Information will be provided on the Corporation's legal obligations, as well as the Police and other partners, on tackling ASB and the legal tools and powers available. A focus will be on providing our communities with knowledge to allow everyone in the opportunity to access support if they are a victim or witness to ASB.

#### ***We will provide training on existing and new legislations and trends to all relevant staff and partners***

The Partnership will continue to provide training on existing and new legislation to all partners, to help them to successfully carry out their duties. Over recent years there have been many changes in the law as well as developing experience in the use of various powers and remedies.

The ASB Strategy is intended to support and develop the Safer City Partnership's approach to tackling ASB throughout the City whilst simultaneously contributing to the outcomes set out in the City of London Corporate Plan in which we aim to

contribute to a flourishing society and support a thriving economy keeping people safe and feeling safe.

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## Outcome 5:

People are safe and feel safe in the night-time economy

### Why this outcome?

We will ensure the City remains a safe place to socialise. The City has increasingly taken over as the top destination for a night out and opportunity to socialise with a high concentration of venues providing alcohol and tube stations offering 24-hour services. The City is proactive in its measures to reduce harms associated with a thriving night-time economy (NTE). An effective licensing partnership provides early warnings of problems emerging and have developed a popular award programme for well managed venues.

The City has a reputation as a safe place to socialise and one of the roles of the Safer City Partnership is to make sure people are safe in the night-time economy and supported with a robust multiagency response if safety is challenged. Whilst we actively support the NTE in the City, we continue to monitor its impact as well as developments that may create new challenges such as the 24-hour tube and the increasing size of the residential population. The Late-Night Levy is also an important discretionary power that enables us to put additional resources into those areas that are affected by the night time economy such as policing and cleansing services.

Higher numbers of people enjoying the City can attract those who want to commit criminal activity and may prey on people who may be vulnerable or unaware that they or their belongings are at risk. Raising awareness through multiagency prevention campaigns will help people to develop an understanding of how to look after their belongings, themselves and their friends when socialising in the City.

### Delivering this outcome

#### ***We will work to understand the nature and scope of the City's night-time economy and its associated problems***

The night-time economy is a complex area and includes a wide range of differing activities and venues. These present different risks and opportunities for crime and nuisance. We will continue to map the City's night-time economy to help provide a picture of the numbers of people coming into the City, the type of venues they visit, and the risk profiles associated with these areas.

This would include looking at the issues such as violent crime which, in association with the night-time economy, increased over the last couple of years. Additionally, we will understand more about substance misuse and the supply of drugs in the City. We will continue our innovative work around identifying the type of substance misuse we see in the City and looking at the Serious and Organised Crime groups involved in their supply.

We will also look at the impact of the changes in the night-time economy on the City and its residents. We will continue to support venues in tackling drug use within



their premises and, through scientific analysis, ensure we have an accurate understanding of the drugs being used.

***We will promote the Safety Thirst scheme to more premises and maximise its potential as a vehicle to promote community safety.***

Safety Thirst is the City's well-established scheme to promote excellence within the licensed trade. Premises who apply to the scheme are evaluated against robust criteria and those who have shown a commitment to reducing crime and antisocial behaviour, whilst helping to ensure a safe and pleasant environment for people to socialise in, are awarded a Safety Thirst certificate.

***We will continue to explore and develop new approaches to address problems associated with our night-time economy during periods of peak demand***

Working closely with our colleagues in Licensing the 'Traffic Light' risk scheme has been a great success. The scheme provides a simple but effective monitoring tool which brings together the findings of the licensing authority and responsible authorities in a way that flags up problematic premises at an early stage. It takes a holistic partnership approach to dealing with problem premises and also recognises best practice, often resolving these matters long before they become more serious or recurring issues.

We will continue to explore the potential of a SOS Bus, a specially adapted bus which provides a safe haven and medical support to people who need it during period of peak demand, following its success during the World Cup and festive period.

Similarly, building on the success of previous seasonal alcohol related campaigns we will also provide those working within the City with advice to help them avoid harm (including being a victim of crime) when socialising in the City. This will also include the distribution of materials such as bag hangers and safety z-cards.

**City of London Pastors**

Launched in July 2017, the City of London Pastors (City Pastors) are a regular feature of the City's Night-Time Economy at weekends. Dressed in their red uniforms, this group of Christian volunteers, all drawn from City churches, walk the City Streets at weekends providing help and assistance to those in need. Armed with items such as bottles of water, energy bars and flip flops. Public feedback has been overwhelmingly positive.